**Making it home...**

**City of Monrovia**
415 S. Ivy Ave
Monrovia, CA 91016
www.cityofmonrovia.org
M-Th 7am-6pm, F 7am-5:30pm

**Information distributed by**
**Monrovia Neighborhood Services**

For more resources and to learn more about how to be involved in your community, contact Monrovia’s Neighborhood Services and join the Monrovia Area Partnership. Partner with us for a better Monrovia.

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**Neighborhood Services**
map@ci.monrovia.ca.us
(626) 932-5563
- Leadership Academy
- Neighborhood Newsletter

**Code Enforcement**
(626) 932-5582
- Municipal Code Violations

**Community Policing**
(626) 256-8020
- Neighborhood Watch
- Crime Free Rental Program

**City Hall**
(626) 932-5550
- Yard Sale Permits
- Water Service & Payments
- Free Neighbor Mediation Service

Monrovia Neighborhood Services
415 South Ivy Ave
Monrovia, CA 91016

Phone: 626-932-5563
Fax: 626-932-5569
E-mail: MAP@ci.monrovia.ca.us
Website: CityofMonrovia.org
As a renter, you may ask:

- What are my rights and responsibilities as a renter?
- Who do I call for help?
- What are my options?

We’re here to help! The Monrovia Area Partnership (MAP) connects people to community resources with the goal of creating and maintaining a thriving community.

This pamphlet will provide you with information to help you understand your renting options and resources as well as inform you on services available for neighborhood improvement.

We hope to answer all of your questions and provide resources to help you in the future. If you have further questions, please don’t hesitate to call Monrovia Neighborhood Services.

**Frequently Asked Questions:**

**Is there rent control in Monrovia?**
No. Monrovia does not have rent control.

**Can I get Section 8 or “Affordable Housing”?**
Yes, if you qualify. The Baldwin Park Housing Authority serves the Monrovia area and provides information and applications for Section 8 or Subsidized Housing.

**If my landlord is not fulfilling their end of our contract, can I stop paying my rent?**
No. Once a tenant refuses to pay their rent on schedule, they are eligible for eviction. The Housing Rights Center is equipped to mediate landlord & tenant disputes and enforce legislation when necessary.

**Can the City make my landlord maintain their property?**
Yes. Code Enforcement investigates complaints of substandard properties and works with owners to gain compliance. Just call (626) 932-5582.

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**Housing Rights Center**
1020 North Fair Oaks Avenue
Pasadena, CA
800-477-5977
M-F 8:30am-5pm
www.hrc-la.org

- Fair Housing Education & Outreach
- Landlord / Tenant Counseling
- Advocacy
- Complaint Investigation
- Enforcement & Litigation

**Baldwin Park Housing Authority**
(Serving the Monrovia Community)
4141 Maine Avenue
Baldwin Park, CA 91706
626-869-7500
M-Th 7:30am-6pm
www.BaldwinPark.com

- Section 8 Housing

**Southern California Edison**
(Energy Utility)
(800) 655-4555
www.sce.com

- Energy Rebates & Tips

**CART**
800-252-4613

- Shopping Cart Retrieval

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**State of California**
www.ca.gov

**Franchise Tax Board**
- Homeowner & Renter Tax Rebates

**Department of Consumer Affairs**
- Educational Tenant Publications

**Santa Anita Family Services**
605 South Myrtle Ave
Monrovia, CA 91016
626-359-9358
Mon, Wed-Thu 8 am - 5 pm
Tue 11 am - 5 pm
Fri 8 am - 12 pm
www.santaanitafamilyservice.org

- Family & Senior Assistance
- Benefit eligibility screening
- Counseling Services

**Athens Trash Service**
800-336-6100

- Bulky Item Pick up
- Street Sweeping

**SoCal Gas Company**
(Gas Utility)
(800) 427-2200
www.socalgas.com

- Gas Bills & Assistance
- Rebates & Self Service Options