

Customer ID: \_\_\_\_\_



# GOMONROVIA LYFT CONCIERGE APPLICATION

Return Application To:  
City of Monrovia  
Community Center  
119 W. Palm Avenue  
Monrovia, CA 91016  
Phone: (626) 256-8234

As part of the GoMonrovia transportation program, Lyft Concierge offers adults ride-sharing services for those unable to access the GoMonrovia ridesharing platform through a smartphone.

## **Eligibility Requirements:**

- Passenger must be 18 years or older, or accompanied by an adult.
- Passenger must submit signed credit card authorization form. If you do not have a credit card, please contact us to discuss alternative payment options.
- Passenger must submit copy of an official ID card, such as a driver's license or passport.

**Instructions:** Complete and sign the application below, along with the attached credit card authorization form, and return in person or by mail to the City of Monrovia to the address above. Please allow five (5) to seven (7) business days for review and processing.

### 1. Applicant Information

Full Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

### 2. Billing Address (leave blank if same as mailing address)

Address: \_\_\_\_\_

### 3. Credit Card Authorization Form

Submit signed credit authorization form – Name on card must match name of passenger.

### 4. Do you own a smartphone?

Yes  No

### 5. Are you 18 years or older?

Yes  No

**6. Certification – By signing this form, I am agreeing to Lyft's Terms of Service\* and am responsible for paying all charges associated with rides taken on the Lyft Concierge platform, including fares and fees. I hereby certify the information I have given in this application is correct.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### **STAFF USE ONLY:**

Reviewed By: \_\_\_\_\_

Application Complete  Signed Credit Card Authorization Form  Verify ID  Verify Credit Card  
 Approved  Denied  Revoked — If Revoked, explain: \_\_\_\_\_

\*To read Lyft's Terms of Service, please visit <https://www.lyft.com/terms> or visit [www.gomonrovia.com](http://www.gomonrovia.com) for more information on the program.

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## CREDIT CARD AUTHORIZATION FORM

Please complete all required fields. You may cancel this authorization at any time by contacting us at (626) 932-5546. This authorization will remain in effect until cancelled. Your card will be charged the 1<sup>st</sup> week of the following month for all rides and associated costs incurred in the previous month including, but not limited to, no show fees, cancellation fees for rides booked in advance, and vehicle damage fees. You will receive a monthly receipt for the amount charged to your card.

Credit Card Information	
Card Type:	<input type="checkbox"/> Mastercard <input type="checkbox"/> VISA <input type="checkbox"/> Discover <input type="checkbox"/> AMEX
Cardholder Name (as shown on card):	_____
Card Number:	____ - ____ - ____ - ____
CCV:	_____
Expiration Date (mm/yy):	_____
Cardholder ZIP Code (from billing address):	_____
Email:	_____
<i>A receipt of your ride fares and fees, if applicable, will be emailed to this address the following month.</i>	

I, \_\_\_\_\_, authorize the City of Monrovia to charge my credit card above for any and all costs incurred on the Lyft's ridesharing services through the GoMonrovia Lyft Concierge program. I understand my information will be saved to file for future transactions on my account.

**PRINT NAME:** \_\_\_\_\_

**SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

Authorized Users on this Credit Card	Verified over 18?
<b>NAME:</b> _____	<input type="checkbox"/>
<b>NAME:</b> _____	<input type="checkbox"/>